

Press Release Customer FAQ:

Is our level of service changing?

You can expect the same level of high-quality customer care and support with an expanded support and success team.

Will I still be working with the same people who manage my account?

Many of the same friendly-faces from Cartasite will still be on the team and working with you.

Will I still see new feature enhancements and updates to our software?

Expanded hardware and software development teams mean future growth and innovations in technology.

Will my current devices still work or will I have to change my hardware?

The vehicle and asset tracking devices you already own will still continue to work and be supported.

I still have questions, who should I contact?

We welcome any questions or concerns you may have during this transition as our commitment to our customers is our number one priority. Please reach out to your current account contacts who are happy to speak with you.

